

The QUALITY POLICY of Biosfer Teslab, SL is defined in the following points taking into account the strategic orientation of the new standard:

1. Biosfer Teslab, SL has as a priority objective to rise up the degree of its customer satisfaction, offering quality products and services that respond to their needs and complies with the established requirements.
2. Involve as much as possible our suppliers and subcontractors, requiring constant improvement in quality and service.
3. Improve security measures, working conditions, training and promotion of our employees.
4. Our employees are the most important resource that guarantees our future. Therefore, it must be qualified and receive ongoing training in all those aspects that affect the quality of the activities they develops, the products that are produced and marketed and the service offered to our customers.
5. We want to achieve sustained development over time within the global economic environment.
6. The Quality Management System has the full support of the Management that is committed to its proper functioning, to encourage participation and teamwork to achieve the established objectives and to improve the effectiveness of the system on an ongoing basis.
7. Act responsibly from the ethical point of view with all stakeholders (society, customers, suppliers, workers). The success of our projects depends on our close collaboration with stakeholders. We try to satisfy and meet their expectations: We use our experience to anticipate their concerns, with the intention of satisfying and exceeding their expectations.
8. We know our products and their contributions for the people health improvement. We follow the regulatory requirements of the Directives and apply the corresponding regulations in force, guaranteeing the safety and effectiveness and minimizing the risks of our products.

**Nuria Amigó**  
**CEO**  
BIOSFERTESLAB, SL



Reus, January 23th 2018